

The Limes Surgery Medical Centre's friends and family results for April 2024

At The Limes, we think it is important to gain feedback from our patients.

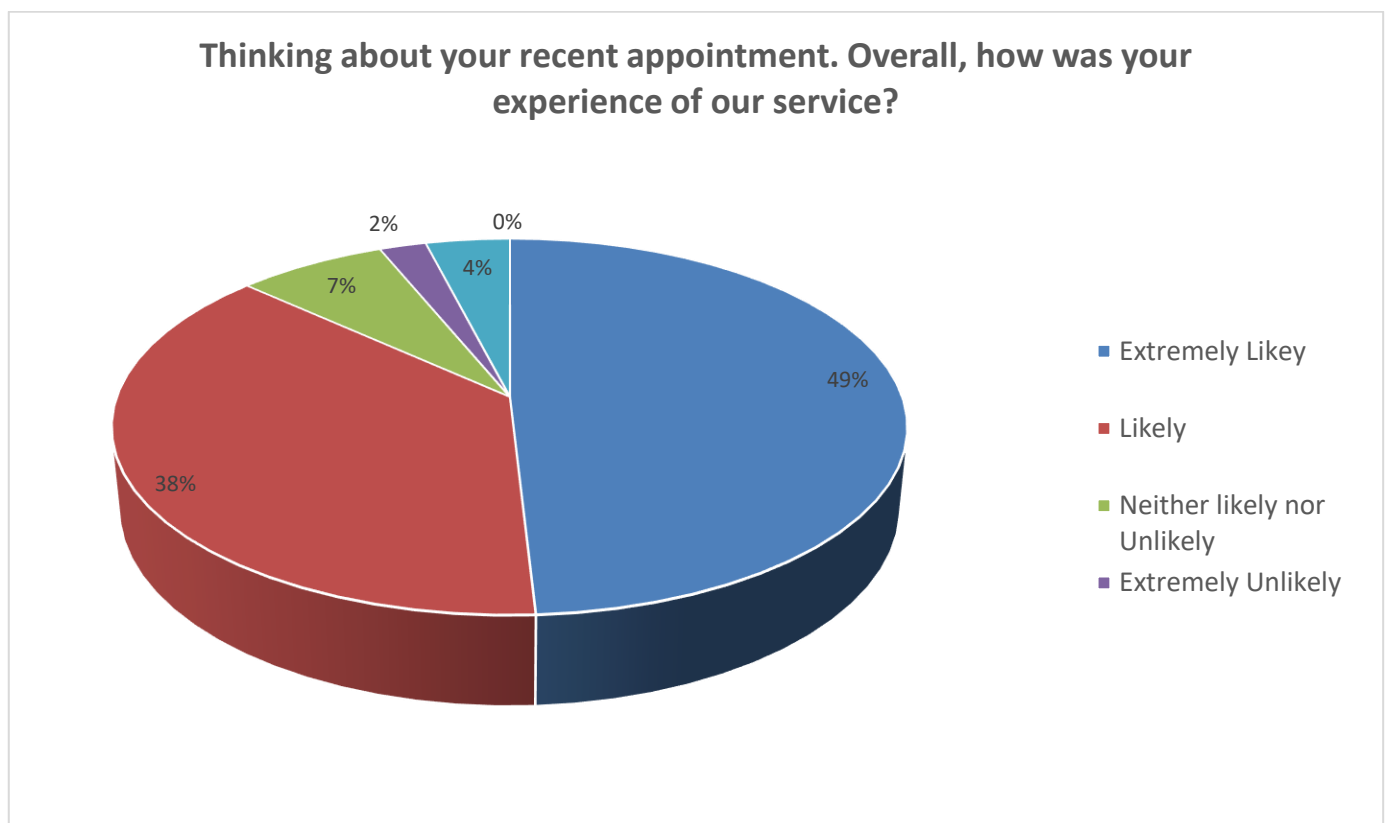
After every appointment we send out a text message asking our patients for feedback on our service.

Out of 226 responses in April, our findings have been:

88% rated us good or very good

7% rated us neither or didn't know

6% rated us poor or very poor



Some of the feedback received:

“Dr Thilini is a very caring, interested doctor. I feel when we have taken our daughter to see her she always has time to listen, and is interested in the why, not just treating the symptoms. She also always looks to book a follow-up appointment which, as an anxious parent, is much appreciated!

Quick and friendly

I saw the Health Coach who has been very supportive.

Found the appointment a total waste of my time, being advised by my chosen medical professional, that happy thoughts are now a cure for continuous acute pain.

Only if your not truly in pain, I'd say

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.